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Vigilan Offers CARE Suite for Assisted Living, Independent Living and Dementia Care

CARE Suite offers comprehensive operational management for improving quality care and increasing profitability

PORTLAND, Ore., April 28, 2009 — Vigilant, the leader in software for better senior living, introduced today the Vigilant CARE Suite designed as one comprehensive technology package for assisted living, independent living and dementia care communities. Vigilant's CARE suite includes a complete technology package to manage resident care, communication, staffing, marketing, medication management, billing, training and education tracking, and interfaces to the most popular accounting systems—all in one easy-to-use package.

“Many communities intuitively know there must be a better way to do things. But there is a fear that it will take too much money and too much time to figure it all out. For example, most communities deliver between 2000 and 5000 individualized services each week, and it is just very hard to make sure it all gets done accurately with manual systems. While everyone knows medication management takes a great deal of time, management is aware that entering data into two systems is painful,” said Doug Fullaway, president and COO of Vigilant.

“With the CARE Suite we are addressing multiple problems with one system. One package that can allow someone to enter a resident status in one place and everyone knows about it. For example, when we change an assessment, the service plan, task lists and bills are all updated to reflect that change,” continued Doug.

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“By packaging all of these software capabilities into one package including the hosting, communities get exactly what they need at a price point they can afford and with less operational risk,” Doug concluded.

With installations serving over 45,000 seniors Vigilant has designed the CARE Suite to resolve issues with occupancy, service creep, quality care, staff turnover and risk management.

Vigilan’s CARE Suite includes:

- Administrator – resident care planning, assessments, operational management
- Analyzer – analyze operational and financial data for efficiency improvements
- Marketer – lead generation, prospecting and sales
- Scheduler – staff scheduling and time-on-task management
- Medication Management – tracking medication administration and prescription management
- Resident billing and accounts receivable management
- Training and education management
- Interfaces to the most popular accounting systems including QuickBooks, Peachtree, Great Plains, and Solomon
- Hosting services

About Vigilant

Vigilan is the leading operational management systems company for independent living, assisted living and dementia care providers who need an easier way to improve the quality of care and to profitably manage their business. Unlike other systems providers, Vigilant offers an adaptive system that can accommodate the variety of state regulations and individual facility requirements. Core to the company’s operational excellence suite of products is the Administrator that, on average, increases revenue by \$150 per resident per month. To learn more visit us online at <http://www.vigilan.com>.

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